

## QUALITY POLICY

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PQ\_v7

The **CIDSAV mission** is to develop a set of actions that allow CIDSAV's scientific excellence to be shown in order to attract projects both in the field of R&D projects with companies and in the public sector, with **the vision** of becoming, in the near future, a center of reference as a supplier of R&D to companies in terms of phytosanitary quality, production, diagnosis of diseases and development of biological products.

The main objective of CIDSAV is to facilitate the return to the society of all the investment made in the Center through research, technology transfer, training and divulgation activities in Plant Health.

The Center adopts Quality as the main driving factor for its activities.

The direction, on behalf of the Center, assumes the following **commitments** to achieve **quality objectives**:

1. Human capital is the most important asset of the Center. Consequently, and within its possibilities, the Center has the satisfactory personal and professional development of its members as its main objective. This also implies safety and health conditions at work in any situation, whether in normality or emergency.
2. Provide the necessary human and material resources, and involve them in quality improvement.
3. The Center has to be in **close and permanent contact with the social partners** (companies, people, institutions). For this, it will develop and maintain communication mechanisms with them that allow it to know the evolution of the society needs in the areas of experience of the Center, promoting technological innovation.
4. Collaborate with the social partners to respond in every moment to their needs and expectations in order to obtain maximum customer satisfaction.
5. Promote the presence in professional and technical publications to demonstrate the excellence of knowledge in their field, to be able to optimize their commercial and marketing activities.
6. The Center is committed to complying with the current legislation and regulations, as well as taking into account the protection of the Environment, which is one of the Center's main lines of research, in all its activities.
7. Implement and maintain a Quality Management System based on **continuous improvement**.
8. Distribute the Quality Policy and the rest of the applicable documentation to the staff of the Center and to all those involved for its knowledge and application, and ensure that it is reviewed for its continuous adaptation.
9. The Center's PQ is available to relevant stakeholders.

These general objectives and commitments that define the Center's Quality Policy will be taken into account when defining the annual quality objectives.